

Generations working together for older adults. There's just no place like home.

ZJibble VOLUNTEER USER GUIDE

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I. Create a new user account

Thank you for volunteering with United HomeCare!

Please visit click link the link below to sign up for a new Jibble account using your primary email address and full name.

Click here to Join Jibble

II. Download the Jibble App

From your smart device, visit the App Store and search Jibble. Download the App on your Device and Log In.

The Jibble App allows you to clock in and out while at your volunteer assignment.

III. Clock-in, Clock-out App Time Reporting



When you login to the App, click on Time Clock on the bottom menu.

Look for the green Clock in button.

Click it when you are leaving your home for a volunteer task or

at United HomeCare.

It is okay to include your drive time to the volunteer location

with your time reporting.



Complete the Clock in details.

For **location**, select the address for United HomeCare listed. It will be the only option in this system.

If you are not working at United HomeCare, please still select this address and enter the real location in your Notes.

Select Activity	Clear
Q Search	
Recent activities	
All activities	
AARP - Broward Client Call or Visit	
AARP - Broward Event or Special Project	
AARP - Caregiver Respite	
AARP - Office Assistance, Clerical	
AARP - Other	

Next you will select your **Activity**. The Activities are sorted by Type of Volunteer: AARP, AVUS Connect, AVUS Tech Pals, General Volunteer, and Urban League. You may also use the search bar to filter the options. Click on the Type of Volunteer and Activity that you are completing from the options. Make sure the Type of Volunteer and Activity are

correct.



Next, click on Add a note.

Here, you will include specific details, like location, what you did, any client's name, any staff helped, event details, follow-up needed, etc.

When finished, click **Confirm**.

When you are done volunteering, remember to Clock out. This may be when you park at your home.

0	8400 Northwest 33rd Street
٩	AVUS Tech Pals - Client Technical Support 8
	Select a project >
=	Contacted client John Smith on FaceTime. Helped fix problem on tablet with emails. I worked from United HomeCare. He asked me to call again tomorrow.
	Confirm

Here is a sample of one completed entry for a client video call.

The note includes the client's name, how they were contacted, the reason for the call, the location worked, and follow-up needed.

IV. Add Hours App Time Reporting



The other way to input time in the Jibble App is to click + Add hours under the Time Clock menu.

Select				>
Add Hour	Entry	8	-	Done
	23		59	
	00	:	00	-
	01		01	

Add the total number of hours worked here. If you worked from 4pm to 5pm, you will scroll the numbers to select **01:00** and click **Done**.



For **location**, select the address for United HomeCare listed. It will be the only option in this system.

If you are not working at United HomeCare, please still select this address and enter the real location in your Notes.



If you are adding time for a date different than today's date, please click the arrow beside the date.

This arrow will open up a calendar to click on the correct date from the past or future.



Next you will select your **Activity**. The Activities are sorted by Type of Volunteer: AARP, AVUS Connect, AVUS Tech Pals, General Volunteer, and Urban League. You may also use the search bar to filter the options.

Click on the Type of Volunteer and Activity that

you are completing from the options.



Next, click on Add a note.

Here, you will include specific details, like the start and end times you volunteered, location, what you did, any client's name, any staff helped, event details, follow-up needed, etc. A sample is shown.

When finished, make sure all of the details are correct. Click **Confirm**.

V. Access Timesheets in Jibble App

	Timesheets	Ē
Daily		Monthly
<	Apr 2025)
Tracked hours Payroll Hours		0h 00m 0h 00m
Tue, Apr 1 Did not clock in		>
Wed, Apr 2 Did not clock in		>
Thu, Apr 3 Did not clock in		>
Fri, Apr 4 Did not clock in		>
Sat, Apr 5 Did not clock in		>
Home Time Clo	ck Timesheets	⊘ <u>≡</u> Approvals Menu

To make sure your volunteer hours were reported correctly, click on **Timesheets** on the bottom menu of the Jibble app. You may choose to view them by Daily or Monthly at the top.

You will be able to see and select entries here.

VI. Log your volunteer hours on Jibble website

You may visit <u>https://www.jibble.io/</u> to enter your

volunteer time.

Click on **Timesheets** from the Left Menu to find this page:

ZJibble	Timesheets								D
Dashboard	Timesheets Approvals								
() Timesheets	Weekly Timesheets 👻 < > Apr 14	- Apr 20 📋						C Duplicate	e timesheets
∧ Settings		M 14	Т 15	W 16	т 17	F 18	s 19	S 20	Total
-∰* Work Schedules	First in							-	
	Last out	-	-	-	-	-	-	-	
	Tracked hours	-	-	-	-	-	-	-	~
	Payroll hours	-	-	-	-	-	-	-	~
							We	ekly total -	

You may click the Green Circle with an Arrow at the Top Right to Clock in and

enter current volunteer time:

<mark>∑</mark> Jibble	Timesheets								
 Dashboard Timesheets 	Timesheets Approvals								
) Time Off	Weekly Timesheets 👻 < > Apr 14	4 - Apr 20 📋						C Duplicate	timesheets
∖ Settings		M 14	Т 15	W 16	т 17	F 18	S 19	S 20	Total
Work Schedules	First in	-				-	-		
	Last out	-	-	-	-	-	-	-	
	Tracked hours		-	-	-	-		-	~
	Payroll hours	-	-	-	-	-	-	-	~
							W	eekly total -	

Clock in 🕦	Add hours 🕦
<mark>3</mark> :00 pm	\bigcirc
3 ^ 00 ^ a	
4 01 am	
5 02 pm	_
6 03	•
7 V 04 V Select an activity	-
Select a project	-
Add a note	11.
Add reminder	Disabled
	Cancel Save

This is what the website's Clock in page looks like. Click on the time and scroll, if you need to change the start time from the current time.

Clock in 🕦				Add hours 🕦			
3:00 p	m						
Today							
<	,	April		> <	202	5 >	
Mon	Tue	Wed	Thu	Fri	Sat	Sun	\leq
	1	2	3	4	5	6	
7	8	9	10	11	12	13	
14	15	16	17	18	19	20	
21	22	23	24	25	26	27	
28	29						
							11.
				Can	cel	S	Save

You will normally use Clock in to log hours for the current day, but if you need to change it, simply click on **Today** and a calendar will drop down.

Clock in 🕦	Add hours 🕦
3:00 pm	\bigcirc
Today	
8400 Northwest 33rd	d Street 🛛 👻 🔻

For **location**, select the address for United HomeCare listed. It will be the only option in this system. If you are not working at United HomeCare, please still select this address and enter the real location in your Notes.

AVUS Conr	nect - Special or Holiday Events and Proj	ects
AVUS Conr	nect - Visited Client's Home	\sim
AVUS Conr	nect - Youth Advisory Council	
AVUS Tech	Pals - Broward Client Call or Visit	
AVUS Tech	Pals - Broward Event or Special Project	
AVUS Tech	Pals - Caregiver Respite	
AVUS Tech	Pals - Client Technical Support & Trainir	a
AVUS Tech	Pals - Companionship/Friendly Conversa	tion
-	Select an activity	•
-	Select a project	•
	Add a note	
		lh.
	Add reminder (Disabled	
	Cancel	Save

Next you will select your **Activity**. The Activities are sorted by Type of Volunteer: AARP, AVUS Connect, AVUS Tech Pals, General Volunteer, and Urban League. You may also use the search bar to filter the options.

Click on the option that matches the Type of Volunteer you are and the Activity that you are completing from the options.

Next, click on Ac	dd a n	ote
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Here, you will include specific details, like the location,
what you are doing, any client's name, any staff
helped, event details, follow-up needed, etc.
When finished, make sure all of the details are
correct. Click Save .

Clock in ① Add hours 🕦 3:00 pm Today 8400 Northwest 33rd Street × -AVUS Tech Pals - Initial Tab... × -Select a project • Add a note //. (🕼 Disabled) 🚊 Add reminder) Cancel

The alternative option after clicking the Green Circle with Arrow button on Timesheets is **Add hours**.

Clock in ①	Clock in 🕥 Add hour						
0 h 0 m ()	Today						
Select a location							
Select an activity		•					
Select a project		•					
Add a note		li.					
+ Add new 🕞 Duplicate							
	Cancel	Save					

This is the blank **Add hours** page.

You will click on the Time to type the total amount of time volunteered. If you volunteered from 4pm to 5:30pm, you would type in **1 h 30 m**.

If you are not adding hours for the current day, click

Today and select the correct date from the dropdown Calendar.

For Select a Location, pick United HomeCare's address,

the only location available. If you did not work at UHC,

write the real location in your Notes.

AVUS Conne	ect - Phone Call or Virtual Meeting
AVUS Conn	ect - Special or Holiday Events and Projects
AVUS Conn	ect - Visited Client's Home
AVUS Conne	ect - Youth Advisory Council
AVUS Tech	Pals - Broward Client Call or Visit
AVUS Tech	Pals - Broward Event or Special Project
AVUS Tech	Pals - Caregiver Respite
	Select an activity
	Select a project
	Add a note
	li.
	+ Add new (e) Duplicate
	Cancel Save

Next you will select your Activity.

The Activities are sorted by Type of Volunteer: AARP, AVUS Connect, AVUS Tech Pals, General Volunteer, and Urban League. You may also use the search bar to filter the options.

Click on the option that matches the Type of Volunteer you are and the Activity that you are completing from the options.

Next, click on Add a note.

Here, you will include specific details, like start time and end time of when you volunteered for this task, the location, what you did, any client's name, any staff helped, event details, follow-up needed, etc. When finished, make sure all of the details are correct. Click **Save**.

Clock in 🕦	Add hours ①				
1 h 30 m 🕔	Today				
8400 Northwest 33r	rd Street	× •			
AVUS Connect - C	Office Volu	× •			
Select a project		•			
Add a note		11.			
+ Add new 🕞	Duplicate				
	Cancel	Save			

After you have clicked Save, the mini window will close and your time added will appear on your Timesheets page:

Timesheets Approvals								
Weekly Timesheets 👻 < > Apr 14 - Apr 20 🛗								timesheets
	M 14	Т 15	W 16	т 17	F 18	S 19	S 20	Total
First in	-	-	-	-	-		-	
Last out	-	i.	÷	-	-	ā.	-	
'racked hours	-	-	-	1h 30m	~	÷	-	~
'ayroll hours	-	-	-	1h 30m	-	-	-	~
						Weekly total	1h 30m	

VII. Edit past time reported on Jibble website

If you need to edit a Time Entry, click on the Time Entry on your

Timesheet and it will bring up this page:

Timesheets										
Weekly Summa 14 Apr - 20 Apr	Hary ← Time Entries Detailed list of clocked work hours and breaks Add Time Entry ■ E						e Entry	© ©		
A Amber	Rodriguez	<	Mon, 14 Oh Om	Tue, 15 0h 0m	Wed, 16 0h 0m	Thu, 17 1h 30m	Fri, 18 0h 0m	Sat, 19 Oh Om	Sun, 20 Oh Om	>
Timesheet Timezone () America/New_York (GMT Split Time 12:00 am Work schedule	-4)	А	Added hours 👳	М	AVUS Connect - Office V	blunteer			1h 30m	
Tracked hours Worked hours Breaks Auto deductions	1h 30m 1h 30m - -									



Hover over the entry and a pencil edit icon will appear. Click the **Pencil** icon.



After clicking the Pencil edit icon, this window will appear to edit the past Time Entry. After reviewing that all details are correct, including date; total hours; volunteer type; activity; and the notes with start and end time, location, and details, click **Save**. You may also **Delete** a Time Entry on this window, if anything was added unintentionally or duplicated by accident. Write the **reason for deletion** in the prompt window after clicking Delete.

VIII. Further Assistance

If you require further assistance with Jibble's App or

Website, you may contact Amber Rodriguez at

amber@unitedhomecare.com.